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Bib Data Sheet

CONFIRMATION NO. 5635

<b>SERIAL NUMBER</b> 10/680,345	<b>FILING OR 371(c) DATE</b> 10/08/2003 <b>RULE</b>	<b>CLASS</b> 709	<b>GROUP ART UNIT</b> 2196	<b>ATTORNEY DOCKET NO.</b> 1244.43183X00
<b>APPLICANTS</b> Daniel Amyot, Hull, CANADA; Kathy Baker, Ottawa, CANADA; Thomas Gray, Carp, CANADA; Ramiro Liscano, Ottawa, CANADA; Jean-Marc Seguin, Stittsville, CANADA; Jacques Sincennes, Gatineau, CANADA;				
<b>** CONTINUING DATA *****</b> none BW				
<b>** FOREIGN APPLICATIONS *****</b> UNITED KINGDOM 0224187.5 10/17/2002 pending certified copy BW				
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 12/31/2003</b>				
Foreign Priority claimed <input checked="" type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged <i>Brian W. Smith</i> Allowance <i>BW</i> Examiner's Signature Initials		<b>STATE OR COUNTRY</b> CANADA	<b>SHEETS DRAWING</b> 2	<b>TOTAL CLAIMS</b> 14
<b>INDEPENDENT CLAIMS</b> 1				
<b>ADDRESS</b> 20457				
<b>TITLE</b> Interactive conflict resolution for personalized policy-based services				
<b>FILING FEE RECEIVED</b> 770	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	